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Essentials of Management Information Systems
Chapter 11 Improving Decision Making and Managing Knowledge

Systems for Decision Support

Business Intelligence and Analytics Capabilities

- Production reports
 - Predefined, based on industry standards
- Parameterized reports
 - For example: pivot tables
- Dashboards/scorecards
- Ad-hoc query/search/report creation
- Drill-down
- Forecasts, scenarios, models
 - "What-if" scenario analysis, statistical analysis

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